

***IMPORTANT OFFER DETAILS:**

Valid Service Areas	This electricity service offer is valid for areas serviced by JCP&L.																																			
Eligibility	<p>Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter.</p> <p>Switching to a retail energy supplier is not mandatory, and you have the option to remain with your utility.</p>																																			
Rewards Information	<p>Please note: Active accounts are defined as those (i) that are billing more than \$0 and (ii) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.</p>																																			
Important Price Information	<p>You will receive an introductory electricity supply price of \$0.13800 per kWh for your first 3 billing cycles with us. The introductory electricity supply price will be listed in your Terms of Service, which is displayed on the application page online as well as in your Welcome Email/Letter.</p> <p>After the introductory period expires, your prices with us will be variable. We will determine the variable supply price at our discretion based on many different factors, which may include competitive prices, industry charges we are responsible for, applicable state and local taxes, profit margins, or other business conditions. Events beyond the company's control—including fluctuations in weather—may impact the variable price. For your reference, our electricity supply prices include generation and transmission charges, and Sales and Use Tax (SUT), but they do not include any utility distribution charges or other utility fees or charges. Our current and historical prices are not an indicator of our future prices and we do not guarantee any savings. Our prices may be higher than your utility's supply rate.</p> <p>Comparison is to NRG Home introductory prices. Ongoing variable prices may be higher than the utility supply rate.</p> <p>Service price and cost details for JCP&L customers:</p> <p>Jersey Central Power & Light (JCP&L) Customers</p> <p>x</p> <table border="1"> <thead> <tr> <th></th> <th colspan="4">Charges & Rates</th> </tr> <tr> <th>Monthly kWh Usage</th> <th>250</th> <th>500</th> <th>1000</th> <th>2000</th> </tr> </thead> <tbody> <tr> <td>Utility: Jersey Central Power & Light (JCP&L)</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Supply Charges</td> <td>\$36.50</td> <td>\$73.00</td> <td>\$146.00</td> <td>\$292.00</td> </tr> <tr> <td>Price to Compare</td> <td>\$0.146</td> <td>\$0.146</td> <td>\$0.146</td> <td>\$0.146</td> </tr> <tr> <td>Price to Compare (Business)</td> <td>\$0.13389</td> <td>\$0.13389</td> <td>\$0.13389</td> <td>\$0.13389</td> </tr> <tr> <td>NRG Home</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Charges & Rates				Monthly kWh Usage	250	500	1000	2000	Utility: Jersey Central Power & Light (JCP&L)					Supply Charges	\$36.50	\$73.00	\$146.00	\$292.00	Price to Compare	\$0.146	\$0.146	\$0.146	\$0.146	Price to Compare (Business)	\$0.13389	\$0.13389	\$0.13389	\$0.13389	NRG Home				
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<p>For residential:</p> <p>Our current and historical prices are not an indicator of our future prices and we do not guarantee any savings. Our prices may be higher than your utility's supply rate. You can call us to determine what your maximum supply price will be for your upcoming bill. Any electricity supply price comparisons we make are based on our promotional supply price and JCP&L's supply rate. Quoted utility supply rates are calculated from the utility tariff in effect 2025-12-01 for the RS-first 600 kWh rate class, including BGS-FP Charges (inclusive of Energy, Transmission and Reconciliation Charges) so we cannot guarantee their accuracy and they may change after the dates in which any price comparison is made.</p> <p>For business:</p>											
<p>Applicable Fees</p> <p>We do not charge any fee to switch, enroll or cancel early. If you are currently in a contract with another electricity supplier, the request to switch you to our service will automatically cancel your service with the other energy supplier. You are responsible for any penalties the other electricity supplier may charge.</p> <p>Cancellation may take up to two billing cycles, depending on your utility company's time frame to process our request.</p>											
<p>Budget Billing Information</p> <p>You can request a budget billing plan for the supply portion of your bill with us. If you are already on a budget billing plan, your monthly budget billing amount may be adjusted, and your utility company may perform a true-up upon enrollment with us. Depending on various factors, including season, this true-up could result in a charge or a credit.</p>											
<p>Environmental Information</p> <p>If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). Unless stated otherwise in your agreement with us, we will purchase RECs produced by renewable generation facilities located in the United States to match the stated percentage of your electricity usage.</p>											
<p>About Us</p> <p>Electricity supply service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC, d/b/a NRG Home and NRG Retail Solutions, and we are licensed by the NJ BPU (ESL0093).</p>											