

*IMPORTANT OFFER DETAILS:	
Valid Service Areas	This electricity service offer is valid for areas serviced by O&R.
Eligibility	Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter. Switching to a retail energy supplier is not mandatory, and you have the option to remain with your utility.
Rewards Information	Please note: Active accounts are defined as those (i) that are billing more than \$0 and (ii) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.
Important Price Information	You will receive a fixed electricity supply price of \$0.21000 per kWh for your first 12 billing cycles with us. The fixed electricity supply price will be listed in your Terms of Service, which is displayed on the application page online as well as in your Welcome Email/Letter. After the 12 month fixed price period expires, your prices with us will be variable. We will determine the variable supply price at our discretion, based on many different factors, which may include competitive prices, industry charges we are responsible for, applicable state and local taxes, profit margins or other business conditions. For your reference, our electricity supply prices include generation charges, but they do not include any utility distribution charges or other utility fees or charges. Our current and historical prices are not an indicator of our future prices and we do not guarantee any savings. Our prices may be higher than your utility's supply rate. Comparison is to NRG Home Fixed prices. Ongoing variable prices may be higher than the utility supply rate. Service price and cost details for O&R customers: {Fixed_Rates_Table}
Applicable Fees	We do not charge any fee to switch, enroll or cancel early. If you are currently in a contract with another electricity supplier, the request to switch you to our service will automatically cancel your service with the other energy supplier. You are responsible for any penalties the other electricity supplier may charge. Cancellation may take up to two billing cycles, depending on your utility company's time frame to process our request.
Budget Billing Information	You can request a budget billing plan for the supply portion of your bill with us. If you are already on a budget billing plan, your monthly budget billing amount may be adjusted, and your utility company may perform a true-up

	upon enrollment with us. Depending on various factors, including season, this true-up could result in a charge or a credit.
Environmental Information	If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). Unless stated otherwise in your agreement with us, we will purchase RECs produced by renewable generation facilities located in the United States to match the stated percentage of your electricity usage.
About Us	Electricity supply service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC, d/b/a NRG Home and NRG Retail Solutions, and we are licensed by the NJ BPU (ESL0093).