*IMPORTANT OFFER DETAILS:	
Valid Service Areas	This electricity service offer is valid for areas serviced by Ameren. Please visit www.pluginillinois.org for information from the Illinois Commerce Commission regarding electricity choice.
Eligibility	Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter. We do not currently offer energy supply service to ComEd customers on Residential Electric Space Heating rate plans.
Rewards Information	**Please note**: Active accounts are defined as those (i) that are billing more than $0 and (ii) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.
Length of Your Commitment	12 months, then month to month. We will begin providing service to you after your utility company processes our request to switch your service. Our service will continue until either of us cancels the contract. **Please note:** It may take up to two billing cycles for the cancellation to be effective, depending on your utility company's time frame. You may rescind your enrollment by contacting us before your enrollment is submitted to the utility company. You may also rescind within 10 calendar days after the utility processes the enrollment request by contacting us or your utility company.
Important Price Information	NRG Home is not the same entity as your electricity delivery company. You are not required to enroll with NRG Home. **As of June 1, 2026, the electricity supply price to compare is 10.399 ¢/kilowatt-hour (kWh) for ComEd residential customers and 11.326 ¢/kilowatt-hour (kWh) for Ameren residential customers. The electricity utility supply rate changes periodically and is scheduled to expire on September 30, 2026.** The utility electricity supply price to compare does not include the purchased electricity adjustment factor. For more information, go to the Illinois Commerce Commission's free website at www.pluginillinois.org. Utility electricity supply rates may change after the date on which any price comparison is made, so we cannot guarantee that your introductory electricity supply price will be below the utility's prevailing electricity supply rate. You will receive a fixed electricity supply price of $0.11400 per kWh for your first 12 billing cycles with us. The fixed electricity supply price will be listed in your Terms of Service, which is displayed on the application page online as well as in your Welcome Email/Letter. After the 12 month fixed price period expires, your prices with us will be variable. We will determine the variable supply price at our discretion, based on many different factors, which may include competitive prices, industry charges we are responsible for, applicable stateand local taxes, profit margins or other business conditions. For

	your reference, our electricity supply prices include generation charges, but they do not include any utility distribution charges or other utility fees or charges. Our current and historical prices are not an indicator of our future prices, and we do not guarantee any savings. Our prices may be higher than your utility's supply rate.
Applicable Fees	We do not charge any fee to switch, enroll or cancel early. If you are currently in a contract with another electricity supplier, the request to switch you to our service will automatically cancel your service with the other energy supplier. You are responsible for any penalties the other electricity supplier may charge. Cancellation may take up to two billing cycles, depending on your utility company's time frame to process our request.
Environmental Information	If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). Unless stated otherwise in your agreement with us, we will purchase RECs produced by renewable generation facilities located in the United States to match the stated percentage of your electricity usage.
About Us	Electricity supply service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC, and our trade names are NRG Home and NRG Retail Solutions. We are certified by the Illinois Commerce Commission **(electricity Docket No. 11-0504)**. You may **contact us by phone at 1-855-500-8703** or by mail at P.O. Box 38781, Philadelphia, PA 19104. You may contact your utility by phone: **1-815-722-3920** for ComEd; **1-800-755-5000** for Ameren. Your utility company (and not us) will continue to respond to any service calls and emergencies, and switching to us will not impact your service reliability. We are an independent seller of power and energy service, and we are not representing, or acting on behalf of, a utility company, governmental body or consumer group. You may contact us at the number above or **the ICC at 1-800-524-0795** with any complaints. You will receive a letter from your utility company confirming your enrollment with us. Contact Ameren at **1-800-755-5000 or ComEd at 1-800-EDISON-1.**