*IMPORTANT OFFER DETAILS:	
Valid Service Areas	This electricity service offer is valid for areas serviced by Eversource (Western Massachusetts).
Eligibility	Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter. A customer may obtain an information disclosure label upon request. If we previously returned your account to basic service at the utility company for nonpayment of your electricity supply charges, we will be unable to re-enroll your account.
Rewards Information	**Please note**: Active accounts are defined as those (i) that are billing more than $0 and (ii) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.
Important Price Information	The promotional electricity supply price you will receive during your first three billing cycles with us will be $0.16500 per kWh. After that, your prices with us will be variable. We will determine the variable supply price in our discretion based on many different factors, which may include competitive prices, industry charges we are responsible for, applicable state and local taxes, profit margins, or other business conditions. For your reference, our electricity supply prices include generation charges, but they do not include any utility distribution charges or other utility fee or charge. Our current and historical prices are not an indicator of our future prices and we do not guarantee any savings. Our prices may be higher than your utility's supply rate. If you have a net meter, you will be credited separately by your utility for any kilowatt-hours you generated in excess of the amount of energy you consumed.
Applicable Fees	None.
Budget Billing Information	Budget billing is available for WMECo customers only; please contact WMECo to enroll. For WMECo customers only, you can request a budget billing plan for the supply portion of your bill with us. If you are already on a Budget Billing plan, your monthly budget billing amount may be adjusted and your utility may perform a true-up upon enrollment with us. Depending on various factors, including season, this true-up could result in a charge, or a credit.
Environmental Information	If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). We will purchase RECs produced by wind or solar power generation facilities located in the United States to match the stated percentage of your electricity usage.
About Us	Electricity service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC d/b/a NRG Home and NRG Retail Solutions, and we are licensed by the Massachusetts Department of Public Utilities (license # CS-081).

Rewards Information Your plan comes with just the basics. Plus, a Customer Care team that's here to help.

Please note: Active accounts are defined as those that (i) are billing more than $0 and (ii) for which we have not received a request to

discontinue service or change programs. See our Rewards Program Terms for additional details. Important Price Information Your fixed electricity supply price will be $0.16500 per kWh for the first 12 billing cycles with us. After that, your prices with us will be variable. We will determine the variable supply price in our discretion based on many different factors, which may include competitive prices, industry charges we are responsible for, applicable state and local taxes, profit margins, or other business conditions. For your reference, our electricity supply prices include generation charges, but they do not include any utility distribution charges or other utility fee or charge.

Our current and historical prices are not an indicator of our future prices and we do not guarantee any savings. Our prices may be higher than your utility's supply rate. If you have a net meter, you will be compensated separately for any credits earned in excess of the amount of energy consumed. Applicable Fees NRG does not charge a fee to start service or to cancel. If you are in a contract with another supplier, you are responsible for any fee that supplier may charge if you terminate your contract early. Budget Billing Information Budget billing is available for WMECo customers only; please contact WMECo to enroll. For WMECo customers only, you can request a budget billing plan for the supply portion of your bill with us. If you are already on a Budget Billing plan, your monthly budget billing amount may be adjusted and your utility may perform a true-up upon enrollment with us. Depending on various factors, including season, this true-up could result in a charge, or a credit. Environmental Information If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). We will purchase RECs produced by wind or solar power generation facilities located in the United States to match the stated percentage of your electricity usage. About Us Electricity service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC d/b/a NRG Home and NRG Retail Solutions, and we are licensed by the Massachusetts Department of Public Utilities (license # CS-081).