*IMPORTANT OFFER DETAILS:	
Valid Service Areas	This electricity service offer is valid for areas serviced by Toledo Edison.
Eligibility	Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter. After you switch, you will still incur service and delivery charges from your utility.
Rewards Information	**Please note**: Active accounts are defined as those (i) that are billing more than $0 and (ii) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.
Important Price Information	You will receive an electricity supply price of $0.12200 per kWh for your first 1 billing cycles with us. For variable price plans, we will determine the electricity variable supply price based on many different factors, which include our costs to procure and sell energy (which include the cost of wholesale energy, transmission, capacity, ancillary services, renewable energy certificates, grid system fees and other costs), industry charges we are responsible for, customer retention rates, applicable state and local taxes, changes in weather, legal and regulatory issues, operating costs, expenses, and profit margins. The variable supply price can change each month and no single factor will determine the price. For your reference, our electricity supply prices include generation and transmission charges, but they do not include any utility distribution charges, or other utility fees or charges. Our current and historical prices are not an indicator of our future prices, and we do not guarantee any savings. Our prices may be higher than your utility company's supply rate.
Applicable Fees	We do not charge any fee to switch, enroll or cancel early. If you are currently in a contract with another electricity supplier, the request to switch you to our service will automatically cancel your service with the other energy supplier. You are responsible for any penalties the other electricity supplier may charge. Cancellation may take up to two billing cycles, depending on your utility company's time frame to process our request.
Environmental Information	If you are enrolling in a program with renewable power, your price includes the cost for us to purchase Renewable Energy Certificates (RECs). Unless stated otherwise in your agreement with us, we will purchase RECs produced by renewable generation facilities located in the United States to match the stated percentage of your electricity usage.
About Us	Electricity supply service is provided by NRG Home, located at **2929 Arch Street, Suite 1902, Philadelphia PA 19104**. Our legal name is Reliant Energy Northeast LLC, and our trade names are NRG Home and NRG Retail

	Solutions. We are certified by the Public Utilities Commission of Ohio **(electricity certification #11-401E(1))**. To contact NRG's customer service department, call **1-855-692-8330**.