

*IMPORTANT OFFER DETAILS:	
Valid Service Areas	This natural gas service offer is valid for areas serviced by National Fuel Gas Company (PA).
Eligibility	Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter.
Rewards Information	Please note: Active accounts are defined as those (1) that are billing more than \$0 and (2) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.
Important Price Information	You will receive an introductory natural gas supply price of \$0.51000 per ccf for your first 3 billing cycles with us. The introductory natural gas supply price will be listed in your Terms of Service, which is displayed on the application page online as well as in your Welcome Email/Letter. At the expiration of the introductory period, your price will be variable and the first month's price will be as listed above. The introductory natural gas supply price is the same for average monthly usage levels equivalent to 15, 80 and 120 ccfs of natural gas. Service will begin after your utility company processes our request to switch your service, which takes up to two billing cycles from the date you agreed to switch. After your introductory period expires, your prices with us will be variable. We will determine the variable supply price in our discretion based on many different factors, which includes our costs to procure and sell natural gas (which includes the cost of pipeline capacity, storage capacity, fuel, injection/withdrawal charges, commodity charges, risk fees, collateral and taxes), industry charges we are responsible for, customer retention rates, applicable state and local taxes, changes in weather, legal and regulatory issues, operating costs, expenses, and profit margins. The variable supply price can change each month and no single factor will determine the price.. Your variable supply price may change monthly, but no matter what, we will not increase your variable price in any given month by more than 30% from the prior month's supply price. For your reference, our natural gas charges include natural gas supply and transportation charges and estimated total state taxes, but they do not include any state sales tax, county tax, utility distribution charges, or other utility fees or charges. Our current and historical prices are not an indicator of our future prices, and we do not guarantee any savings.
Applicable Fees	We do not charge any fee to switch, enroll or cancel early. If you are currently in a contract with another natural gas supplier, the request to switch you to our service will automatically cancel your service with the other energy supplier. You are responsible for any penalties the other natural gas supplier may charge. Cancellation may take up to two billing cycles, depending on your utility company's time frame to process our request.
Environmental Information	If you are enrolling in a natural gas plan with carbon offsets, NRG Home ensures that you are offsetting the estimated carbon dioxide (CO2) emissions associated with the stated percentage of your natural gas usage through the purchase of carbon offsets under one or more third-party carbon offset standards.

About Us	Natural gas supply service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC, d/b/a NRG Home and NRG Retail Solutions, and we are licensed by the Pennsylvania Public Utilities Commission (natural gas license #A2015-2478293) .
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