*IMPORTANT OFFER DETAILS:	
Valid Service Areas	This natural gas service offer is valid for areas serviced by Nicor Gas. Please visit www.icc.illinois.gov/ags/ConsumerEducation for information regarding natural gas choice.
Eligibility	Limited-time offer. Price and Bonus offers are only for first-time, residential customers so previous or existing customers are not eligible. Offers cannot be transferred or combined with other offers. They may change or be cancelled at any time. Offers are not available for all rate classes, for all customer types or in all areas. Additional eligibility requirements, terms and conditions may apply. For full details, please see our Terms of Service, which can be found in the online enrollment form and in your Welcome Email/Letter. We do not currently offer energy supply service to ComEd customers on Residential Electric Space Heating rate plans.
Rewards Information	**Please note**: Active accounts are defined as those (1) that are billing more than $0 and (2) for which we have not received a request to discontinue service or change programs. Rewards Program Terms are contained in your Welcome Email/Letter.
Length of Your Commitment	Month to month. We will begin providing service to you after your utility company processes our request to switch your service. Our service will continue until either of us cancels the contract. **Please note:** It may take up to two billing cycles for the cancellation to be effective, depending on your utility company's time frame. You may rescind your enrollment by contacting us before your enrollment is submitted to the utility company. You may also rescind within 10 calendar days after the utility processes the enrollment request by contacting us or your utility company.
Important Price Information	NRG Home is not the same entity as your natural gas delivery company. You are not required to enroll with NRG Home. **Beginning on October 1, 2026, the utility gas supply rate is $0.3300 per therm for Nicor Gas or $0.3283 per therm for Peoples Gas. The utility gas supply rate will expire on October 31, 2026**. For more information go to the Illinois Commerce Commission's free website at www.icc.illinois.gov/ags/consumereducation.aspx. You will receive an introductory natural gas supply price of $0.40000 per therm for your first 3 billing cycles with us. After the introductory period expires, your prices with us will be variable. We will determine the variable supply price at our discretion based on many different factors, which may include competitive prices, industry charges we are responsible for, applicable state and local taxes, profit margins, or other business conditions. For your reference, our natural gas charges include natural gas supply and transportation charges, but they do not include any tax, utility distribution charges, or other utility fees or charges. Our current and historical prices are not an indicator of our future prices, and we do not guarantee any savings. Our prices may be higher than your utility's supply rate.
Applicable Fees	We do not charge any fee to switch, enroll, or cancel early. If you are currently in a contract with another natural gas supplier, the request to switch you to our service will automatically cancel your service with the other energy supplier. You are responsible for any penalties the other natural gas supplier may charge.

	Cancellation may take up to two billing cycles, depending on your utility company's time frame to process our request.
Environmental Information	If you are enrolling in a natural gas plan with carbon offsets, NRG Home ensures that you are offsetting the estimated carbon dioxide (CO2) emissions associated with the stated percentage of your natural gas usage through the purchase of carbon offsets under one or more third-party carbon offset standards.
About Us	Natural gas supply service is provided by NRG Home. Our legal name is Reliant Energy Northeast LLC, and our trade names are NRG Home and NRG Retail Solutions. We are certified by the Illinois Commerce Commission **(natural gas Docket No. 15-0179)**. You may **contact us by phone at 1-855-500-8703** or by mail at P.O. Box 38781, Philadelphia, PA 19104. You may contact your utility by phone: **1-888-642-6748** for Nicor; **1-866-556-6001** for Peoples Gas. Your utility company (and not us) will continue to respond to any service calls and emergencies, and switching to us will not impact your service reliability. We are an independent seller of power and energy service, and we are not representing, or acting on behalf of, a utility company, governmental body or consumer group. You may contact us at the number above or **the ICC at 1-800-524-0795** with any complaints. You will receive a letter from your utility company confirming your enrollment with us.